

eText Update for Citrix Users

Recent updates to Citrix and VitalSource have made them incompatible.

For this reason, the Bookshelf shortcut will be removed from your Citrix desktop. If you normally access Bookshelf through this icon, you will now need to download the VitalSource Bookshelf app to your own machine. The download links and instructions for both PC and Mac can be found here:

<https://support.vitalsource.com/hc/en-us/articles/201344733>

Note: VitalSource Bookshelf allows you to download the Bookshelf app to a maximum of 2 computers and 2 mobile devices. If you have reached your limit for machine activations and attempt to download the app to another machine, you will receive the following message: "You have reached your machine activation limit". You will need to deactivate one of your machines to make room for a new one. Instructions for managing machine authorizations can be found here:

<https://support.vitalsource.com/hc/en-us/articles/201309743-Machine-Activations-Error>

For Bookshelf Online Users:

If you use a browser to access your eTexts online at <http://bookshelf.vitalsource.com/>, or if you access your eTexts online through the links in Moodle, no change in practice is required.

However, if you would like to be able to use your eTexts offline, follow the instructions below for creating a Bookshelf account and downloading the Bookshelf app.

1. Click the eText link on your course home page to open the online version.
2. Click "finish configuring your account" above the table of contents.
3. Enter the required information and click "Register."
4. Once you have created an account, click "Bookshelf" at the top of the page to access your personal Bookshelf.
5. Click "Check out the Bookshelf app for Windows or Mac" and follow the download instructions.

eText tutorials may be found at <http://train.lms.athabascau.ca/course/view.php?id=23>.

If you have any difficulties, please contact the Help Desk for assistance.